

# CheckUp Program

A regular inspection of your CRYOTherm can identify minor problems before they become major issues, and may help to avoid an untimely breakdown.

With our CheckUp Program, a factory trained service professional will evaluate your CRYOTherm system to assure that everything is calibrated and operating optimally. During the CheckUp the service specialist will alert you of any pending issues, making simple repairs that day with no additional labor cost, you only pay for parts.

## The service includes evaluation of the following areas:

**Calibration** – The specialist will evaluate the temperature control system and readout, making sure everything is calibrated to ensure optimal temperature is maintained.

**Electrical Check** – The specialist will test for proper operation of the GFCI breaker, and will conduct a safety inspection of all the electrical components of the unit.

**Refrigeration Check** – The specialist will ensure proper operation of the condensing unit and make adjustments as needed. All valves and piping will be checked for leaks and damaged insulation will be repaired or replaced as needed.

**Hydrotherapy Check** – The specialist will assess the pumps, jets, air controls, and filters to ensure everything is operating properly, without leaks. Unions, gaskets, and O-rings will be replaced as needed.

**General Inspection** – The specialist will inspect the stainless-steel tanks and Corian case for damage and repair small seam cracks and silicone seals as needed.

**Filters & Chemicals** – The service includes one new filter cartridge for each tank. The specialist will have additional filter cartridges, enzymes, chemicals, and cleaning supplies on hand for purchase if you want to stock up and save on shipping costs.

After your service specialist reports their findings, the factory will send a Certificate of CRYOTherm Calibration and Service along with a copy of the completed check list for your records. It is possible that a problem that is outside the scope of the CheckUp service agreement is identified. For these, they will work out a plan to address the problem and will provide a quote for service and parts.

**The CheckUp service is priced at \$500 for Cold2Warm, and \$400 for Cold, plus shared travel expenses.** Travel expenses will be pre-arranged and split among other customers in your area to minimize your cost.